FRIENDS IN DEED*

| STATE OF FID ADDRESS

November 20, 2024

WELCOME

Rabbi Joshua Levine Grater
Executive Director
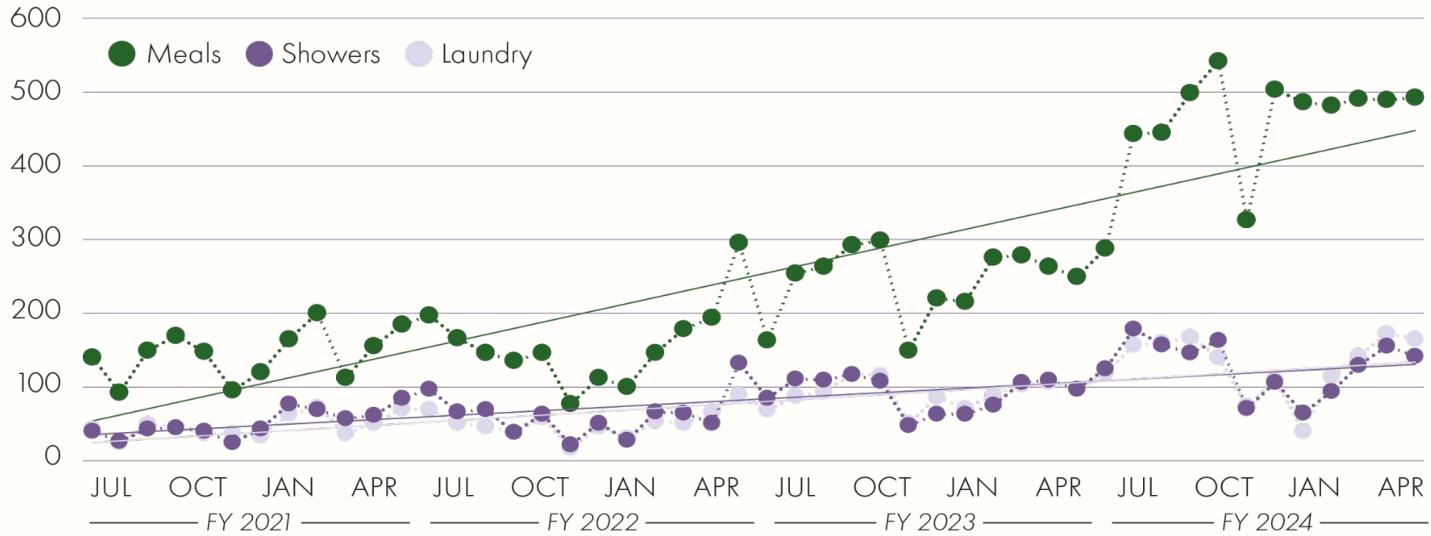
Ryan Greer
Senior Director of Programs

Bad Weather Shelter

OVER THE YEARS: **TOTAL CLIENTS SERVED**

NUMBER OF **INDIVIDUALS** FISCAL YEAR **2024**

NUMBER OF **INDIVIDUALS** FISCAL YEAR **2023**

NUMBER OF **INDIVIDUALS** FISCAL YEAR **2022**

NUMBER OF **HOUSEHOLDS** FISCAL YEAR **2024**

NUMBER OF **HOUSEHOLDS** FISCAL YEAR **2023**

NUMBER OF **HOUSEHOLDS** FISCAL YEAR **2022**

0   100   200   300   400
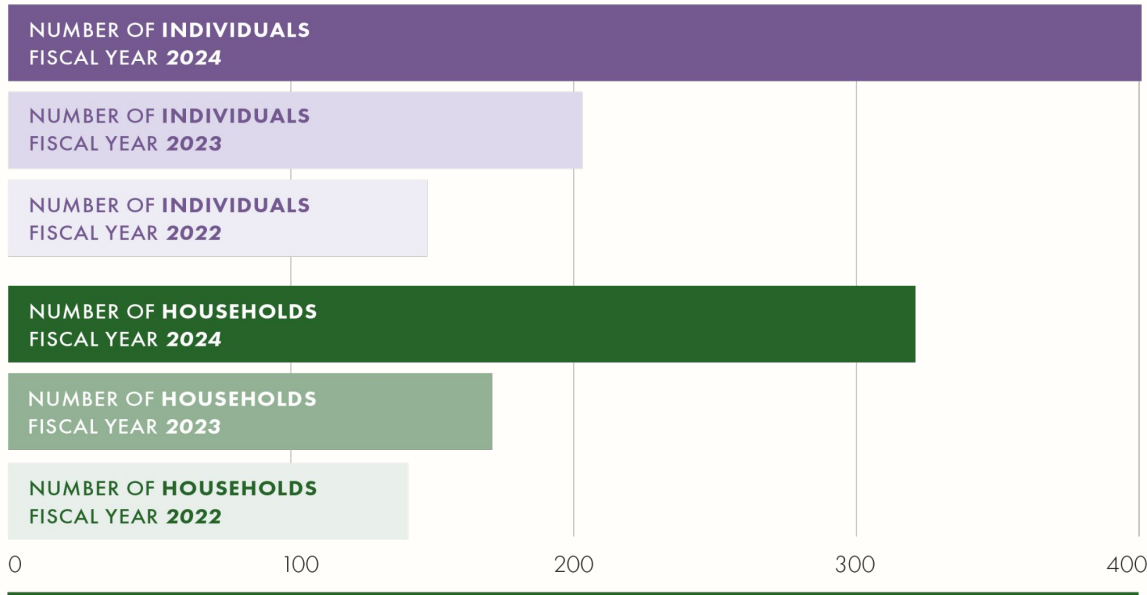
43
NIGHTS OF SHELTER
PROVIDED DURING BWS SEASON

205
INDIVIDUALS SERVED
(DURING BWS SEASON)

50 years old
AVERAGE AGE OF PARTICIPANT

1,513
TOTAL SHELTER BED
NIGHTS PROVIDED

1,687
MOTEL ROOM NIGHTS PROVIDED
(DURING BWS SEASON)

1,891
TOTAL MOTEL ROOM NIGHTS
PROVIDED (DURING ENTIRE YEAR)

3,404
TOTAL SHELTER NIGHTS PROVIDED
FROM ALL EMERGENCY SHELTER
PROGRAMS (1,513 BED + 1,891 MOTEL)

$420k
TOTAL FUNDS SPENT ON
EMERGENCY SHELTER

318
TOTAL HOUSEHOLDS SERVED
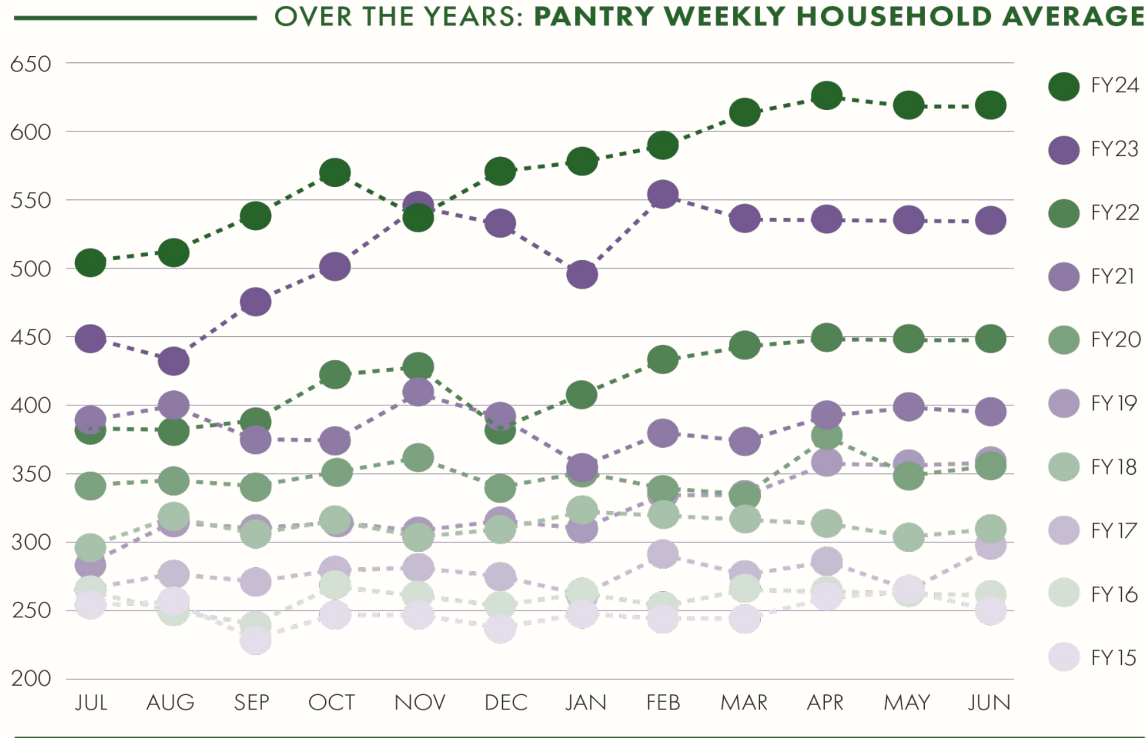THROUGH EMERGENCY
SHELTER PROGRAM

399
TOTAL INDIVIDUALS SERVED
THROUGH EMERGENCY
SHELTER PROGRAM

Tim Nistler
Director of the Food Pantry

Food Pantry

OVER THE YEARS: PANTRY WEEKLY HOUSEHOLD AVERAGE

Legend: FY24, FY23, FY22, FY21, FY20, FY19, FY18, FY17, FY16, FY15

Months (x-axis): JUL, AUG, SEP, OCT, NOV, DEC, JAN, FEB, MAR, APR, MAY, JUN
Y-axis: 200–650

29,331
CLIENT VISITS

2,959
UNIQUE HOUSEHOLDS

800,595
POUNDS OF FOOD DISTRIBUTED

667,163
MEALS PROVIDED

575
HOUSEHOLDS PER WEEK

$1,150,000
WORTH OF "IN-KIND" GOODS DONATED

Stacey McCarroll
Director of Eviction Prevention and Rental Assistance

Eviction Prevention & Rental Assistance (EPRA)

EPRA provides rental support to individuals and families at risk for eviction to prevent them from becoming homeless.

Households must fall below the 50% Area Median Income category, currently live in the City of Pasadena, and demonstrate that they do not have the resources to pay their rent.

Understanding that each situation is unique, we vary funding and case management to meet the needs of the clients we serve.

Program Staff

* 2 full time Staff Members
   Program Director & Assistant Director

* 1 half time MSW Intern with a
   1-year commitment

* 1 EPRA Volunteer assists with data
   entry and logging requests

FY24 Program Statistics

97 Households were prevented from becoming homeless
196 Individuals received assistance
274 Months of rental assistance provided

$344,526 Spent on rental, move-in, and utility assistance

$3,551 Spent per household

Program Developments

* We aim to provide a minimum of 4 months rental assistance per household to alleviate financial stress and better stabilize the monthly budget

* Our staff works creatively with tenants and landlords to develop payment plans that provide client incentives and maximize resources to achieve rent sustainability

* EPRA has increased our commitment to case management sessions in areas of budgeting and problem solving to help clients manage their household expenses after our assistance ends

EPRA Trends

* Our program continues to receive a large volume of requests for assistance.
  o EPRA logs about 90 inquiries per month — This represents an 80% increase in monthly requests since 2023.

* Staff work to respond to each request within 10 days, whether the household is eligible for funding or not.

* Current program spending is slightly more than anticipated at this point in the fiscal year, which is consistent with the high demand.

Conclusions

✳ Our program continues to support families with children as well as single adult households.

✳ Approximately 20% of the clients we assist are over age 55, and this population continues to grow.
  ○ Recent studies reveal that almost 50% of the homeless population is over age 50 and EPRA is receiving more requests from seniors living on fixed incomes who are unable to afford their monthly rent.

✳ We are also noticing an increase need from single older adults who are acting as caregivers for aging parents and having difficulty paying their monthly rent.
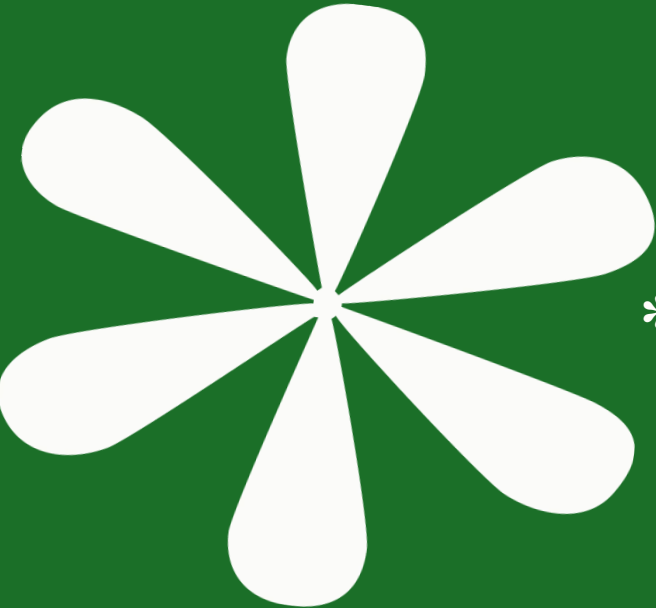
Tish Inong
Director of Street Outreach and Housing

Street Outreach & Housing

Friends In Deed's Street Outreach and Housing team identifies individuals experiencing <u>unsheltered homelessness</u> on the streets of Pasadena and works to build trust and rapport. The team then enters these individuals into the Coordinated Entry System, addresses housing barriers and works toward either temporary or permanent housing goals.

Services

- Basic Needs (food, water, hygiene)
- Documentation Assistance
- Transportation Assistance
- Supportive Service Referrals
- Motels
- Move in Assistance
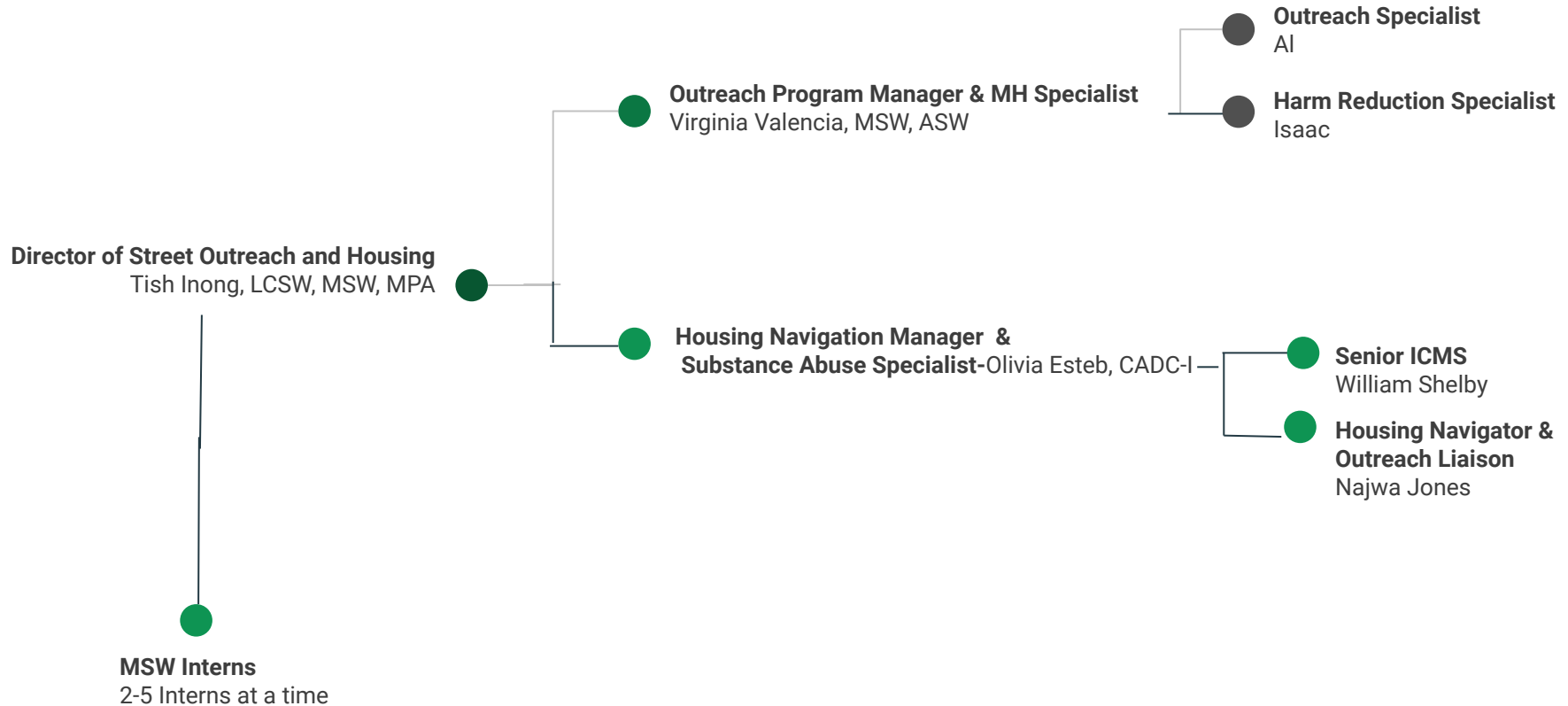- Housing Navigation
- Life Skills

STREET
OUTREACH &
HOUSING

Street Outreach and Housing FY 2024 Accomplishments

- Unihealth- Expanded health services
- New Department Structure- New program managers and harm reduction specialist
- Introduced Intensive Case Management (ICMS)
- Expanded MSW Intern Program
- Outcomes
  - 332 individuals served
  - 168 individuals sheltered (significant portion were families)
  - 166 Mental Health Assessments

OBSTACLE

Street Outreach and Housing Team

Director of Street Outreach and Housing
Tish Inong, LCSW, MSW, MPA

Outreach Program Manager & MH Specialist
Virginia Valencia, MSW, ASW

Outreach Specialist
Al

Harm Reduction Specialist
Isaac

Housing Navigation Manager &
Substance Abuse Specialist-Olivia Esteb, CADC-I

Senior ICMS
William Shelby

Housing Navigator &
Outreach Liaison
Najwa Jones

MSW Interns
2-5 Interns at a time

Moving Through the Program
Streets to Stability

Outreach

- Enrollment Packet
- CES Survey
- Obtain ID & Proof of Income
- Initial Referrals

Housing Navigation

- Obtain Birth Certificate and Social Security Card
- Budget with Client
- Complete Housing Plan
- Any Additional Referrals
- Housing location & Advocacy

Intensive Case Management

- Basic Life Skills (paying bills, buying groceries, etc.)
- Landlord Mediation
- Lease compliance
- Create Housing Retention Plan

Street Outreach and Housing FY25 So Far

- Revamped Pathway Motel Program- 6 year round rooms
- New Safe Parking Contract-
- New Community Partnerships- National Charity League, Kaiser etc.
- Comprehensive Training- Housing Navigation, Mandated Reporting etc.
- Outcomes
  - 179 Individuals, 148 Households served in Street Outreach (+13 individuals ICMS
  - 30 Individuals sheltered (27 Households-15 perm, 12 temp).
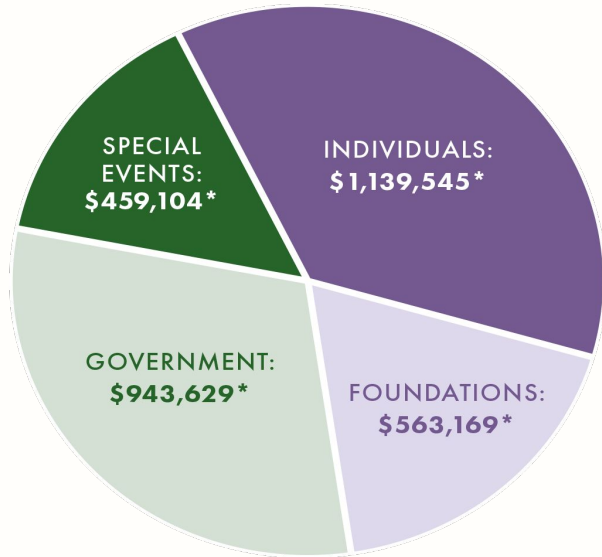
Kenyetta Wilson
Controller

Finance

Merria Velasco
Senior Director of Development

Fundraising and Outreach

$3,105,447*
TOTAL FUNDRAISING

Pie chart:
- SPECIAL EVENTS: $459,104*
- INDIVIDUALS: $1,139,545*
- GOVERNMENT: $943,629*
- FOUNDATIONS: $563,169*

*unaudited numbers

$1.3M
IN-KIND CONTRIBUTIONS

542
FIRST-TIME DONORS

322
CIRCLE OF FRIENDS
$1,000+ DONORS

1,654
TOTAL DONORS

4,199
DONATIONS

2,100
INSTAGRAM FOLLOWERS
336 POSTS + 500 STORIES

3,044
FACEBOOK FOLLOWERS
413 POSTS

365
TWITTER FOLLOWERS

894
YOUTUBE VIDEO VIEWS:

4,365
EMAIL SUBSCRIBERS
(AS OF 8/15/24)

924
PODCAST DOWNLOADS

Rabbi Joshua Levine Grater
Executive Director

Grants

THANK YOU!

ANY QUESTIONS?

CONTACT US:

🌐 www.friendsindeedpas.org

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